

How to talk good

Disclaimer

Please note... these are **tips**, picked up from my *limited* experience.

Your mileage may **vary...** I don't guarantee™ that this will **turn YOU** into an *...amazing* **public speaker...** or anything...

Feel free to *tweet* if you want, **idgaf**

yrwelcome



You need to

Be
Heard

Be
Understood

A woman with curly hair is smiling while looking at her smartphone. She is in a parking garage, with several cars visible in the background. The image has a dark blue overlay.

Being Heard

- No microphone? Project!
- Speak into the mic, not across
- Be mindful of gesturing
- Not all feedback is good feedback
- And please, please, please...

Don't do this.



A person is shown from the chest up, holding a smartphone. The image is overlaid with a semi-transparent blue grid and a network of white lines connecting various icons. The icons include envelopes, speech bubbles, and person silhouettes, suggesting a focus on communication and user experience. The background is a blurred image of the person's face and hands.

Being Understood

CONFIDENTIAL

RetailMeNot.inc.



- Slow. Down.
- Open your mouth
- Drunk people are hard to understand.

Thanks!